

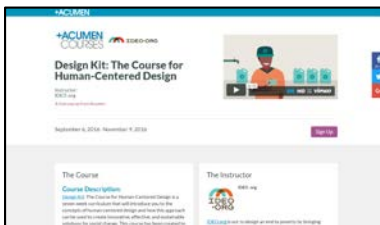
DESIGN THINKING RESOURCES

WEBSITES



<http://www.designkit.org/human-centered-design>

- Videos, methods and case studies



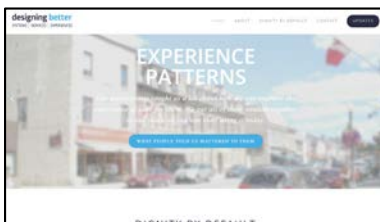
<https://novoed.com/hcd-acumen>

- Free course on design thinking



<http://www.kingsfund.org.uk/projects/ebcd>

- Toolkit including methods



<http://designingbetter.ca/>

- An example of applying design thinking to addictions and mental health care in Ontario

BOOKS



Change by Design: How Design Thinking Transforms Organizations and Inspires Innovation

by: Tim Brown
2009



Design for Care Innovating Healthcare Experience

by: Peter Jones
2013



Service Design: From Insight to Implementation

by: by Andy Polaine, Lavrans Løvlie, & Ben Reason
2013



Creative Confidence

by: David Kelley & Tom Kelley
2013